

## Dear all,

Recently, we received the news that our industry will be returning to normal with the lifting of most restrictions and social distancing measures.

However, we understand that many individuals will want to ease their way out of restrictions at a different pace than others. Therefore, we kindly ask that everyone continues to show care to each other and show respect for others' decisions on how they wish to protect themselves moving forward. We will continue to show consideration to everyone no matter how they decide to navigate their way out of this pandemic.

I would like to make clear how we intend to keep our guests safe as well as ensuring a comfortable experience for everyone.

Firstly, I would like to remind everyone that mask wearing will be recommended for anyone who is not exempt. However, our team will continue to wear face coverings whilst in close proximity of guests.

Secondly, bedrooms will not be serviced during your stay, unless guests authorise the use of our disinfectant fogging machine on their belongings.

Thirdly, we will continue to observe social distancing throughout the hotel and we kindly ask that you pre-book timings for your meals with Reception or on our website before arrival.

Thank you for your support over the last 16 months and I look forward to welcoming you back with us very soon.

## **Billy Venter**

General Manager