



# SECURE

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# STAY

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PLEASE TAKE SOME TIME TO READ  
OUR SAFETY MEASURES

UPDATED: 2ND NOVEMBER 2020

COVID SECURE



STANHILL COURT  
HOTEL

# SECURE STAY

## **DISPLAYING SYMPTOMS**

If you are displaying symptoms of Covid-19, please do not travel and stay at home. We strongly advise you follow advice on the NHS website.

## **SOCIAL DISTANCING**

Social distancing guidelines are implemented throughout the building to ensure the safety of our guests and team.

## **FACE COVERINGS**

Face coverings are mandatory in all indoor public spaces.

## **NHS TRACING**

We encourage you to download the NHS tracing app and 'check in' with our QR code displayed on the posters. If you do not have this facility, we will continue to take your correct contact information upon check-in.

## **CLEAR SIGNAGE**

Clear communication throughout the hotel is in place to ensure everyone adheres to the safety measures in place.

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## **PUBLIC AREAS**

Public areas and corridors will continue to be cleaned on a regular basis in line with our current cleaning procedure and frequent touch points will be regularly cleaned.

## **PROTECTIVE SCREENS**

Protective screens are in place for added safety of our guests and the team.

## **ROOM AMENITIES**

Room Amenities are reduced and limited to essential items.

## **ROOM DISINFECTANT**

All rooms will be disinfected after every checkout with WHO approved chemicals in a fogging machine through atomisation.

## **SEALED BEDROOMS**

Our bedrooms are sealed after cleaning to ensure the room remains Covid-Secure.

## **CARD PAYMENTS**

### **PREFERRED**

Card payments are preferred on check-in.

## SECURE STAY

### FOOD TAKEAWAY SERVICE

A food takeaway service will be available for our hotel guests. We are also able to provide a call and collect service for anyone wishing to try our menu.

### TEAM TRAINING

Our Teams will complete compulsory training in collaboration with FLOW Training before returning to work, this will ensure they are safe and ready to make your visit memorable. The interaction with Guest and Customer will look different but still feel the same.

### CONTACT US

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